

DONATION FAQs

What is the TakeCare Relief Fund?

The TakeCare Relief Fund (TCRF) is a charitable fund that makes need-based financial grants available to associates at managed Marriott International locations* who are facing financial hardship due to a natural disaster or certain other personal hardship events. The TCRF is managed by E4E Relief LLC, a wholly-owned subsidiary of Foundation For The Carolinas, a 501(c)(3) public charity.

** TCRF grants are available to associates at Marriott U.S. managed locations and a growing number of non-U.S. managed locations.*

How is the TakeCare Relief Fund funded?

TCRF receives support through voluntary donations to TakeCare Relief Fund, Inc. and E4E Relief, including donations from Marriott associates and hotel guests as part of Explore (and Explore Friend) rate stays at participating properties, as well as from Marriott International. Every contribution, no matter how small, supports much needed grants to Marriott associates who face difficult times. TakeCare Relief Fund, Inc., and E4E Relief are both 501(c)(3) non-profit organizations that fund emergency relief grants. From time to time, a portion of Explore rate and Explore Friend rate donations may support the Marriott Disaster Relief Fund that helps Marriott associates and/or their surrounding communities cope in the aftermath of government-declared disasters.

Who can donate to support the TakeCare Relief Fund?

Anyone, including associates, hotel guests, vendors and community groups may donate to support TCRF. Donations are welcomed in any amount. Every donation makes a difference and can be made as a one-time gift or an ongoing periodic contribution (see below).

Why should we donate to support the TakeCare Relief Fund?

Donations go toward helping Marriott associates who are going through difficult times. This reinforces our strong culture and core values and allows us to make a difference in each other's lives.

How much of my donation goes to fellow associates?

Based on other funds of this type, it is anticipated that approximately 80% of donations will go directly towards grants, while approximately 20% will pay for general operating expenses.

Are donations tax deductible?

Donations by U.S. taxpayers are tax-deductible as charitable contributions, to the extent permitted under the Internal Revenue Code. Please check with your tax advisor for more information. Donations made by non-U.S. taxpayers may or may not be tax-deductible, depending on the laws of the relevant country.

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How can I donate?

- **Explore & Explore Friend Rates** – Donate US\$3.00 per night when you book an Explore rate or Explore Friend rate stay at a participating property. Please refer to rate details on the booking page for more information.
- **Credit / Debit cards** - Click on the “Give” button on the [TakeCare Relief Fund web page](#). You can make a one-time donation or set up a monthly contribution. Please note that you must use the name and phone number that are associated with your credit/debit card when making your donation.
- **Check** – Please make checks payable to “E4E Relief”, listing the **TakeCare Relief Fund ID# 3500**, on the memo line of your check. If you would like a donation receipt, ensure your name, mailing address and/or email address are included on the check or provided in a cover letter. Ensure you sign and date the check and cover letter (if using). Checks should be mailed to:

Marriott TakeCare Relief Fund
c/o E4E Relief
220 North Tryon Street
Charlotte, NC 28202

- **Electronic Funds Transfer (ACH) or Wire Transfer** – Submit funds to the following account:

Account Name: TakeCare Relief Fund, Inc.

Account Number: 4426567178

ABA (fed wires only): 026009593

ABA (ACH only): 111000012

Bank of America, 222 Broadway, New York, NY 10038 (United States)

SWIFT Address: BOFAUS3N

CHIPS Address: 0959

How do I stop my credit/debit card recurring donation?

If you wish to stop recurring credit/debit card donations that you set up using the online portal, please email donorservices@e4erelief.org with a request to cancel the recurring donation (cancelling recurring donations will only affect future donations and cannot be applied retroactively).

Can associates donate PTO (paid time off) to the TakeCare Relief Fund?

Due to tax regulations, TCRF does not accept PTO donations except in the aftermath of certain large-scale disasters. When PTO donations to TCRF are accepted, there will be specific communications on how to donate PTO.

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Can donations be directed to a specific associate/specific disaster?

In most cases, no. Unfortunately, tax regulations generally do not allow for donations to be earmarked for specific individuals or disasters. All donations to TCRF support as many Marriott managed associates as possible. In certain situations, however, PTO donations (if permitted by the IRS) are earmarked for a specific disaster.

Do I get an acknowledgement for my donation?

Explore and Explore Friend Bookings – If you made a donation through a qualifying stay at a participating property, your guest folio is your donation receipt. For a receipt for donations over US\$250, you can submit your request to TakeCare Relief Fund, Inc. by emailing TCRelief@marriott.com.

Credit / Debit cards – Credit / Debit card statements are acceptable forms of documentation for donations under \$250. If you would like to receive a donation acknowledgement for amounts over \$250, please provide your e-mail or residential mailing address to Donor Services at donorservices@e4erelief.org.

Check – Generally, cancelled checks are acceptable forms of documentation for donations under \$250. For a receipt for donations of US\$250 or more, please provide your e-mail or residential mailing address to Donor Services at donorservices@e4erelief.org.

ACH or Wire Transfer - If you provide your name and mailing or email address along with your donation, TakeCare Relief Fund, Inc. can send a donation acknowledgement letter at your request.

Do I have to contribute to support TCRF to be eligible to apply for assistance?

No. Donating to support TCRF is completely voluntary, and eligibility for assistance does not depend on whether you have contributed to TCRF.

Whom can I contact for more information?

For information about other ways to give, please contact E4E Relief Donor Services at 704-973-4564 or donorservices@e4erelief.org. You can also visit [TCRF on MGS](#) (click link or search for “TCRF”) for additional information.